

April 13, 2008

ADTRAV's call center is currently receiving a large volume of calls to reschedule travel arrangements for customers who have been affected by flight cancellations by multiple carriers for safety inspections and the bankruptcy of three airlines in the past week. These situations have resulted in longer than normal call hold times. ADTRAV apologizes for this inconvenience.

Customers that choose not to wait on hold may select from the following three options to contact ADTRAV:

- (1) On-line: RezRequest: <http://www.adtrav.com/DOC/RezRequest.aspx> ;
- (2) Email: doccallcenter@adtrav.com ; or
- (3) Fax: (205) 949-4233

If you have any questions regarding this message, please contact Cheryl Elzie, Travel Specialist, Office of Travel Management, at celzie@doc.gov or 202-482-6137.

This message was authorized by OAS.